

RIVERSIDE WEST CAR PARK

Access Control and Roller Shutter Solution



“The best aspects of the Interphone solution are the added control and protection we can now achieve.”

Katie Fynamore, Director, Riverside West Car Park

Riverside West Car Park is a safe and secure underground car park situated beneath a residential block of flats in South West London. The car park is conveniently located for people residing in Wandsworth or surrounding areas, while providing excellent transport links for anyone commuting from outside of London.

the challenge

Riverside West Car Park takes the safety and protection of its customers and their belongings extremely seriously. The car park already boasts 24-hour surveillance and an advanced CCTV system, but it was recognised that an upgrade of an existing access control system and roller shutter was needed to maximise security at the site.

- **Highly-effective access control and site security**
- **Less time and hassle for customers and staff**
- **Enhanced management and monitoring processes**

the solution

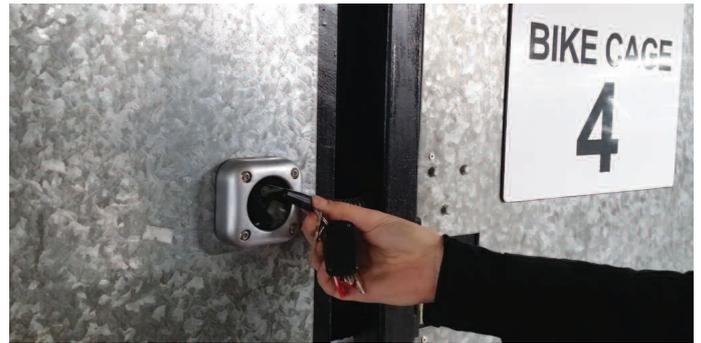
Interphone was selected to update the existing access control and roller shutter solution. The high-security roller shutter replaced an aging door that no longer provided the necessary usability and protection having been in operation for a number of years, while the traditional lock and key for the access to the car park's bicycle cages was upgraded to a fob-based access control system.

The solution was implemented in two phases, including all pre-wiring and installation requirements, which has resulted in increased levels of safety and security within the car park. The roller shutter has been installed at the top of a ramp leading down in the basement, providing added peace of mind to customers whose cars are located in this area that only authorised people can gain access.

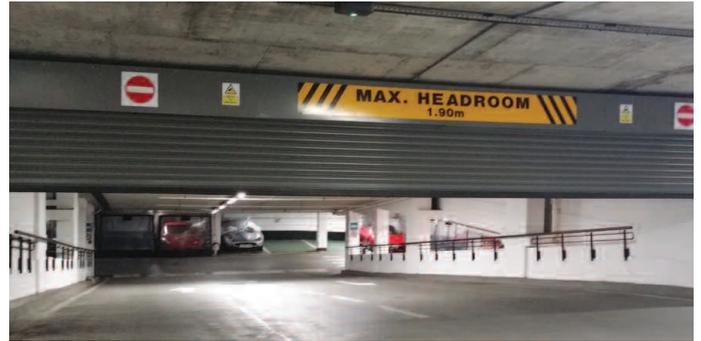
In fact, the control system is saving time and reducing hassle to both customers and the onsite car park attendant. With the previous system, customers were required to visit the car park management office to sign for a key to the appropriate cage and then return it once they had retrieved their bicycle. This not only wasted their time, but also meant the attendant always needed to be available and within close proximity to the office.

With the new system, key fobs can be issued to authorised individuals, providing simple and instant access to cages, while enabling the attendant to be away from the office to patrol the site and freeing up time to better assist customers. Meanwhile, the car park operator now has complete visibility of all movements in and out of restricted areas with electronically-captured data from the key fob.

Similarly, the access control system, fitted on the outside of two bicycle cages, is better managing who is able to enter these restricted areas and at the same time streamlining processes involved in granting permission. Historically, with the traditional lock and key access, it has proved difficult to monitor who went in and out of the cages at any given time.



Access control for restricted areas



High - security roller shutter



Advanced CCTV system



Advanced fob - based access control

"We believe it has made the car park to be more safe and secure, enabling to effectively manage access to certain areas as well as being able to restrict access should we need to. It has been an extremely positive experience in partnership with Interphone and we have certainly benefitted from their considerable experience and expertise. Proof of this satisfaction is that we have already commissioned the company to install a new CCTV system along with access control in other areas of the site."

Katie Fynamore, Director, Riverside West Car Park



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