

PUTTING OUR CUSTOMERS AT THE HEART OF THE BUSINESS



Background

Interphone Limited is a security systems and building technology integrator providing design, installation and maintenance services for multi-unit residential estates and commercial property.

With more than 55 years of experience, Interphone is ideally-placed to overcome the unique challenges faced by managing agents, house builders, property developers, construction contractors, facilities managers and residents, delivering upgrades and complete installations for retrofit and new build developments.

Having established long-standing relationships within the development, property management, and specifier communities, our solutions have been fitted in many large and prestigious buildings across the UK.

Interphone delivers upgrades and complete installations for retrofit and new build developments and also provides advanced home automation, AV and entertainment systems.

Proven Expertise

With in-house consultancy, design, installation and project management expertise, we can deliver upgrades and complete installations for retrofit and new build developments covering all types of properties from small conversions to tower blocks and large multi-dwelling sites. Our value engineered solutions effectively solve problems and eliminate unnecessary overheads, while enhancing system quality and functionality.

Meanwhile, our range of aftercare and maintenance services are tailored to the precise needs of the customer. Accredited by Door Hardware Federation, CAI, SafeContractor, Trust Mark, NSI Gold and The Property Institute, we are committed to the highest levels of service delivery to exceed customer expectations. In addition, we are one of the few integrators within the security systems and building automation sector to have achieved ISO 9001. This globally-recognised certification, confirms that quality systems are in place to ensure our procedures and processes meet the highest possible standard.

Meanwhile, our range of aftercare and maintenance services are tailored to the precise needs of customers, taking advantage of a nationwide infrastructure that includes a 24-hour help desk, a field-based engineering team and direct access to our team of industry experts.

Security systems and building technology



Access Control

Effectively manage how, when and where residents, staff and contractors are admitted to a building, with single-and multi-site solutions that take advantage of the latest entry technologies and networked IP systems.



CCTV

Sophisticated, end-to-end camera solutions including all design, installation, support and video surveillance requirements for any retrofit or new build development.



Temperature Monitoring

Temperature monitoring and flow control solutions to help create a safer in-building environment and experience that mitigates the risk of infection and spread of epidemic diseases.



Gates and Barriers

Manual and automatic electric swing and sliding solutions, designed to effectively control vehicle and pedestrian access for both manned and unmanned entry points.



Biometrics

Biometric readers and scanners provide a highly secure solution with less of the risks associated with other door entry systems for better management of building and internal area access.



Door Entry

Comprehensive range of systems, from single door entry to a fully integrated, centrally-controlled solution, to achieve effective building security and provide a simple way of admitting known and trusted visitors.



Fire and Emergency

Advanced fire detection and emergency lighting that achieves the highest levels of protection, safety and Duty of Care for employees, residents and members of the public.



TV and Satellite

Design, installation and maintenance of high-quality aerial, digital and satellite systems for all television, radio, video on demand and media streaming requirements.



New Build

Complete new build solution, covering all aspects of design, specification, project management and installation, to create a fully integrated system embedded in the building infrastructure.



Home Automation and Cinema

Control home and building technology at the tap of a touchscreen, smartphone or tablet, combining familiar systems that work seamlessly together for added simplicity, convenience and enjoyment.



Comms and Data Infrastructure

Solutions that combine all design, installation, testing, commissioning, certification and aftercare requirements.



Maintenance

A wide variety of maintenance contracts, including Planned Preventative maintenance and fully comprehensive, that are tailored to meet individual needs and budget.

Our Services

Contract Maintenance

Interphone's comprehensive range of contracted maintenance packages combine planned and emergency services using a mainly in-house engineering team, providing round-the-clock support, remote monitoring and diagnostics. This agile and responsive approach, with rapid onsite support, minimises system downtime and operational disruption, providing added peace of mind. All our contracts are tailored to meet your individual needs and within building budget, with no hidden or surprise costs.

Reactive Maintenance and Day Works

Interphone's reactive maintenance solution delivers high levels of flexibility, scale and scope, providing an effective means of fixing unexpected faults without the need for a long-term support package. For any minor fault or repair, our call-out service, including emergency response if required, is on hand to quickly and efficiently resolve your issue. Meanwhile, the company's day works service is ideal for larger repairs, system extensions and upgrades.

Installation and Upgrades

At Interphone, we enjoy longstanding business relationships with all the major security and building equipment manufacturers without being tied to anyone. We can therefore recommend the most appropriate products to meet our customers' precise needs and budget for all installation and upgrade requirements.

Financing

Interphone offers a comprehensive finance solution, which provides customers with added flexibility and improved cash flow. We are one of only a handful of companies able to offer a finance solution as an alternative to the outright purchase of a system upgrade or new installation, with a current portfolio of almost 2,800 contracts.

Trade Sales

We maintain a large stock of new and reconditioned parts from leading manufacturers, and if we do not have something in our stores we can normally obtain it within 24 hours. Because of our extensive system maintenance obligations, we retain many parts that are no longer manufactured and no longer easily available elsewhere.



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